

A choice of four different fare types for your SunExpress flight:

At SunExpress, we offer you tailored services. You can choose from up to four fare types, each of which include different service features and ticket flexibility levels. In addition, with our Buy-on-Board concept, we offer an enhanced selection of snacks and beverages for small and large appetites.

SunLight:

SunLight, our bare fare for international flights, includes one small hand baggage of up to 4 kg (max. dimensions: 40cmx30cmx20cm) and does not include a checked baggage allowance. Instead, you can upgrade to a larger piece of hand baggage (up to 8kg) or choose one of our checked baggage packages or special baggage (such as sports equipment) to best suit your individual needs. Baggage or additional services (Extras), such as catering or seat reservations, can be booked separately on sunexpress.com, via the SunExpress App or our Customer Service Center.*****

SunLight tickets are non-refundable. An upgrade to a higher fare is not possible. SunLight fare is only available on international flights.

SunEco:

SunEco, our economic basic fare for international and domestic flights, includes one larger piece of hand baggage up to 8 kg (max. dimension 55cmx40cmx23cm) and a checked baggage allowance of 20 / 30 kg***. Additional services (Extras), such as catering or seat reservations, can be booked separately on sunexpress.com, via the SunExpress App or our Customer Service Center.*****

SunEco tickets are non-refundable. Longer-term rebookings are possible for a rebooking fee. Additional costs resulting from a higher fare for the alternative flight may apply.

For more flexible rebooking terms, please consider upgrading to SunClassic or SunPremium, both of which include a free rebooking option. For further details, please have a look at the fare table below.

Unless stated otherwise in the tour operator's travel confirmation, the SunEco baggage allowance also applies to tickets purchased via tour operators. On flights booked through a tour operator, a snack might be included. Please check the travel confirmation sent by your tour operator for details.

SunClassic:

The SunClassic fare differs from the basic fare (SunEco) in that it includes a Snack Box & 1 Still Water, a standard seat reservation and an additional baggage allowance of 5 kg***.

This fare also comes with SunFlex 7 for flexible rebooking without a fee until 7 days prior to departure. Additional costs resulting from a higher fare for the alternative flight may apply. For further details, please have a look at the fare table below.

SunPremium:

In addition to a baggage allowance of an extra 10 kg***, SunPremium also includes a free choice of comfortable XLeg seats with extra legroom and a Pizza Snack Box which comprises vegetable pizza, an assortment of sweet and salty snacks presented in an attractive packaging and one non-alcoholic beverage from our onboard assortment. Furthermore, this fare comes with SunFlex 3 for highly flexible re-booking without a rebooking fee until 3 days prior to departure. Additional costs resulting from a higher fare for the alternative flight may apply. For further details please have a look at the fare table below.

Note:

In March 2023, SunExpress will implement a new check-in policy. For international flights booked on or after 13.03.2023 which are scheduled to depart after 26.03.2023, passengers will have the option of checking in online free of charge or checking in at the airport for a fee of 5.00 € per passenger and route. By pre-booking our "Airport Check-in" service, our customers can benefit from a reduced fee of 2.99 € per passenger and route.

Under the following circumstances, checking in at the airport for an international flight will still be offered free of charge even after 26.03.2023:

- At departure airports where online check-in is not yet available
- For international flights which have been booked before 08.03.2023 and are scheduled to depart on or after 26.03.2023
- For passengers who have booked SunPriority or SunPremium, both of which include free Airport Check-in
- For children between 5 and 12 years of age who are traveling alone (Unaccompanied Minors)

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- For passengers with reduced mobility and / or who require special services at the airport
- For passengers who are traveling with a pet in the cabin
- For passengers traveling on a group booking
- For interline and codeshare passengers

Rebooking and cancellation rules for international flights****

International	SunLight	SunEco	SunClassic	SunPremium
Rebooking*				
> 30 days prior to departure	50 € Fee + Price difference	25 € Fee + Price difference	SunFlex 7: No fee + Price difference	SunFlex 3: No fee + Price difference
29 -7 days prior to departure	75 € Fee + Price difference	50 € Fee + Price difference	SunFlex 7: No fee + Price difference	SunFlex 3: No fee + Price difference
6 days – 72 hrs. prior to departure	100 € + price difference	75 € + price difference	25 € Fee + Price difference	SunFlex 3: No fee + Price difference
72 hrs. – 48 hrs. prior to departure	Not possible	100 € + price difference	50 € Fee + Price difference	25 € Fee + Price difference
48 hrs.- prior to 24 hrs. prior to departure	Not possible	Not possible	75 € + price difference*****	25 € + price difference*****
less than 24 hrs. prior to departure	Not possible	Not possible	Not possible	50 € + price difference*****
less than 3 hrs. to departure	Not possible	Not possible	Not possible	Not possible
Cancellation				
> 30 days prior to departure	Not possible	50% penalty	30% Penalty**	full refund of flight fare
29 -7 days prior to departure	Not possible	70% penalty	50% Penalty**	30% Penalty**
6 days - 48 hrs. prior to departure	Not possible	80% penalty	70% penalty	50% Penalty**
less than 24 hrs. prior to departure	Not possible	Not possible	Not possible	Not possible
Infant fare (For a child up to 2 years of age, traveling on its parent's / guardian's lap. With this fee, the infant is not entitled to its own seat)	15,99 € (flight price)	15,99 € (flight price)	15,99 € (flight price)	15,99 € (flight price)
Checked baggage allowance***	None	20-30 kg	25-35 kg	30-40 kg

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Hand baggage allowance	One piece up to 4kg (max. dimensions: 40 x 30 x 20 cm)	One piece up to 8kg (max. dimensions: 55 x 40 x 23 cm)	One piece up to 8kg (max. dimensions: 55 x 40 x 23 cm)	One piece up to 8kg (max. dimensions: 55 x 40 x 23 cm)
Excess baggage fee (Per route / purchase at Check- in)	From 10 € / kg	From 10 € / kg	From 10 € / kg	From 10 € / kg
Excess baggage fee (Per route / advance purchase)*****	From 1,25 € / kg (Only bookable as a 5/10/15 or 20 kg package)	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)	From 3,50 € / kg (Only bookable as a 5/10/15 or 20 kg package)

Rebooking and cancellation rules for flights within Turkey****

Domestic flights	SunEco	SunClassic	SunPremium
Rebooking*			
> 24 hrs prior to departure	300 ₺ Fee + Price difference	Only price difference	Only price difference
> 2 hrs prior to departure	400 ₺ Fee + Price difference	150 ₺ Fee + Price difference	150 ₺ Fee + Price difference
< 2 hrs prior to departure	Not possible	Not possible	Not possible
Cancellation			
> 6 hrs prior to departure	450 ₺ **	450 ₺ **	450 ₺ **
< 6 hrs prior to departure	Not possible	Not possible	Not possible
Infant fare (For a child up to 2 years of age, traveling on its parent's / guardian's lap. With this fee, the infant is not entitled to its own seat)	99 ₺ (flight price)	99 ₺ (flight price)	99 ₺ (flight price)
Checked baggage allowance	15 kg	20 kg	25 kg
Hand baggage allowance	One piece up to 8kg (max. dimensions: 55cmx40cmx23cm)	One piece up to 8kg (max. dimensions: 55cmx40cmx23cm)	One piece up to 8kg (max. dimensions: 55cmx40cmx23cm)
Excess baggage fee (Per route / purchase at Check- in)	60 ₺ / kg	60 ₺ / kg	60 ₺ / kg
Excess baggage fee (Per route / advance purchase)	From 35 ₺ / kg (Only bookable as 5/10/15 or 20 kg package)	From 35 ₺ / kg (Only bookable as 5/10/15 or 20 kg package)	From 35 ₺ / kg (Only bookable as 5/10/15 or 20 kg package)

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Adherence to the hand baggage rules will be checked upon boarding. Non-adherence to the maximum weight or maximum dimension is subject to an excess hand baggage fee of € 80.00 payable before boarding. Otherwise, SunExpress has the right not to accept the passenger on the flight.

*The price difference applies per passenger, per flight. Your new fare will be at least the same as for your original booking and may be more. You cannot change to a lower fare. No refund will be applicable if a lower fare is available.

** Refund to original form of payment. Please note that as additional services (Extras) are non-refundable, the amount paid for any Extras added to a booking will not be included in the reimbursement.

*** On international flights to and from Antalya, Alanya, Bodrum and Dalaman the free baggage allowance is 20 kg; from and to all other Turkish destinations you have a free baggage allowance of 30 kg. On a connecting flight (one domestic and one international flight), the free baggage allowance of the international flight applies. For connecting flights to Beirut, a free baggage allowance of 30 kg applies. The SunLight fare does not include a checked baggage allowance.

**** On a connecting flight (one domestic and one international flight) the rebooking and cancellation rules of the international flight apply.

***** Catering cannot be guaranteed in case of short-term rebookings.

***** Excess baggage for flights from Beirut (BEY) are excluded

***** Please note that additional services (Extras) are non-refundable.

Valid as of 4th of March 2024 – Subject to changes